Qty:

1 Um:

Each

: HELI ACCESS STEP RH HEAVY DUTY

D2812 REV.B

: 01/03/2009

: N/A

: M

Tuesday, 10/02/2009 2:25:33 PM

Úser:

Customer

Julie Dawson

S.O. No. :

: LARGE FAB ASSY

Now in Coss 07-07-17 JLM

Job Number : 45598

: CU-DAR001 Dart Helicopters Services

Type

: 12947 **Estimate Number** 

P.O. Number

: 10/02/2009 This Issue

Prsht Rev. : NC

First Issue : //

: 45598 **Previous Run** 

Written By

Checked & Approved By

Comment

Est rev:G 09-02-10 rev.b as per dwg DD verified by:JLM

**Additional Product** 

Job Number:



Seq. #:

Machine Or Operation:

Description: DOCUMENT CONTROL

**Process Sheet** 

**Drawing Name** 

**Part Number** 

Material

Due Date

Verified By:EC

**Drawing Number** 

Project Number

**Drawing Revision** 

DC 1.0

2.0

Comment: DOCUMENT CONTROL

Photocopy bluefile & type labels per PPPD412-630-012

Total:

CHG-6996 001

Step Extrusion

D2622120C

Comment: Qty.: 1.0000 Each(s)/Unit

Part# Qty

Description D2622-120C Extrusion

1.0000 Each(s)

Check Material for any Dents or Defects

LARGE FABRICATION RESOURCE 1

LARGE FAB 1 3.0

QC5

Comment: LARGE FABRICATION RESOURCE 1

1-Cut D2622 extrusion to 88.12" long as per Dwg D2812

2-Deburr and bevel ends for welding

INSPECT WORK TO CURRENT STEP

Comment: INSPECT WORK TO CURRENT STEP

4.0

Dart Aeros	pace Ltd
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W/O:			WC	RK ORDER CHANG	GES	<del>-</del>	<u> </u>	· · · · · · · · · · · · · · · · · · ·	
DATE	STEP	PRO	OCEDURE CHA	NGE	Ву	Date	Qty	Approval Chief Eng / Prod Mgr	Approva QC Inspecto
<u> </u>									
								:	
Part No	:	PAR #:	Fault Cate	gory:	_ NCR: Yes	No DQA:		_ Date: _	
	Res	olution:	Disposition	າ:	_ QA: N/C Clo	sed:		Date: _	
NCR:			WORK ORDI	R NON-CONFORM	ANCE (NCR	)			
DATE	STEP	Description of NC			tion B	Verifica	tion	Approval	Approva
		Section A	Initial Chief Eng	Action Description Chief Eng	Sign & Date	Section		Chief Eng	QC Inspecto
		•							
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Tuesday, 10/02/2009 2:25:33 PM Date: User: Julie Dawson **Process Sheet** Drawing Name: HELI ACCESS STEP RH HEAVY DUTY Customer: CU-DAR001 Dart Helicopters Services Part Number: D412830012 Job Number: 45598 Job Number: Seq. #: Description: **Machine Or Operation:** 5.0 D2875 **End Plate** Comment: Qty.: 1.0000 Each(s)/Unit Total: 1.0000 Each(s) **End Plate** Pick: Qty Part number Description D2875 End Cap 6.0 LARGE FAB 1 Comment: LARGE FABRICATION RESOURCE 1 1-Weld end cap as per Dwg D2812 2-Grind end cap welds flush magnakond qs98 betheeh mating surfaces where indicate VISUAL WELDING INSPECTION QC9 Comment: VISUAL WELDING INSPECTION 00 INSPECT WORK TO CURRENT STEP 8.0 QC5 Comment: INSPECT WORK TO CURRENT STEP HAND FINISHING RESOURCE #1 9.0 HAND FINISHING1 Comment: HAND FINISHING RESOURCE #1 Chemical Conversion Coat as per QSI 005 4.1 10.0 QC3 INSPECT POWDER COAT/CHEMICAL CONVERSION Comment: INSPECT POWDER COAT/CHEMICAL CONVERSION 09.03.04 11.0 Comment: Qty.: 1.0000 Each(s)/Unit 1.0000 Each(s Total Arm RH Pick: Description Batch Part number Qty D2795-4 Arm 1 Page 2 Form: rprocess

Dart Aerospace	Ltd
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W/O:		WORK ORDER CHANGES								
DATE STEP		PROCEDURE CHANGE	Ву	Date	Qty	Approval Chief Eng / Prod Mgr	Approval QC Inspector			
				<u>.</u>						

Part No. 2812-044 UP PAR	#: <u>N/A</u> Fault Cate	gory: Prod. /fab. LR	NCR: (Ves) No	DQA: 🕰	Date: ৩১/০৭/১২
Resolution: ( e ~ い		_ '	QA: N/C Closed		Date:

NCR:45	3598	Wo	ORK OR	DER NON-CONFORMANCE	(NCR)			
DATE	STEP	Description of NC		Corrective Action Section B		Verification	Approval	Approval
DATE	SIEP	Section A	Initial Chief Eng	Action Description  Chief Eng	Sign & Date	Section C	Chief Eng	QC Inspector
09.03.04	6.0	K.C. LACK OF ATTENTION O	doshmis	- Flentity the step material with it's correct batch thand restock for a short step - Replace the step cutaspectury - Retroin on how to interpret along views.	8ad 09	ज्रे जि	posicyz	1050304
		stip 3.0 % 4.0						
						A STORY		•

Tuesday, 10/02/2009 2:25:33 PM Julie Dawson User: **Process Sheet** Drawing Name: HELI ACCESS STEP RH HEAVY DUTY Customer: CU-DAR001 Dart Helicopters Services DEXILOYYUP Part Number: D412630012 W Job Number: 45598 Job Number: Seq. #: Description: Machine Or Operation: 12.0 D2795044 Arm Assembly, RH Comments Qty.: 2.0000 Each(s)/Unit Total: 2.0000 Each(s) Arm Assembly, RH hatch: B45 785 09-03-03 D37301 Angle 13.0 Comment: Qty.: 6.0000 Each(s)/Unit Total: 6.0000 Each(s) 09-03-03 14.0 6.0000 Each(s)/Unit Total: 6.0000 Each(s) Comment: Qty.: Angle CR321354 Cherry Rivet 16.0 Comment: Qty.: 24.0000 Each(s)/Unit Total: 24.0000 Each(s) B# 107939 Cherry Rivet \_16.0 MS20470AD516 15.0 12.0000 Each(s)/Unit Total: 12.0000 Each(s) Comment: Qtv.: B# 107100 Rivet LARGE FABRICATION RESOURCE 1 17.0 LARGE FAB 1 Comment: LARGE FABRICATION RESOURCE 1 09-03-03 1-apply magnabond 6398 between mating surfaces where indicated AIR magnabond Batch: 70108966 2-assemble arms and angles as per dwg 18.0 QC5 105 (80 RH Comment: INSPECT WORK TO CURRENT STEP End Plate 19.0 D2875 Comment: Qty.: 1.0000 Each(s)/Unit Total: 1.0000 Each(s) **End Plate** batch:

W/O:		BTIMATE: 12947 WORK ORDER CHA	NGES		<del></del>	
DATE	STEP	PROCEDURE CHANGE	Ву	Date	Qty	Approval Chief Eng Prod Mgr  QC Inspector
65.03	15.0	oc & After viveting step Arm Assiy  perm. Change	W	09/04/17		1403 03 103.03-0

Part No: D2812-044 PAR #: N/A Fault Category: Prodlems, Lg. NCR: Ves No DQA: Date: O5k4/22

Resolution: Ye-wark Disposition: Ye-wark QA: N/C Closed: Date: O5k4/22

NCR: 45	5598	Wo	ORK OR	DER NON-CONFORMANCE	E (NCR)	·		
DATE	STEP	Description of NC Section A	Initial Chief Eng	Corrective Action Section B  Action Description  Chief Eng	Sign & Date	Verification Section C	Approval Chief Eng	Approval QC Inspector
9/3/5	₽.	Dunking inspection Founds  8 Reulis that are installe complety fractionates wary.  Ruchs are crocked and  Not sitting Flat.	Books	- Drill out enflocted Ruly (8)  - Inspect hale size infto- Remain Revet. (Occorly)  - Re alonine if necres.	Jr. 166 166 19.35.65	59/3/5 59/3/5 04/03/05	6200	9/3/5
						· ,		

Tuesday, 10/02/2009 2:25:34 PM Date: User: Julie Dawson **Process Sheet** Drawing Name: HELI ACCESS STEP RH HEAVY DUTY Customer: CU-DAR001 Dart Helicopters Services D2812.0444P Part Number: <del>2412630012</del> Job Number: 45598 Job Number: Seq. #: Description: **Machine Or Operation:** LARGE FAB 1 LARGE FABRICATION RESOURCE 1 20.0 Comment: LARGE FABRICATION RESOURCE 1 1- Weld end cap as per Dwg D2812 2- grind weld flush as per dwg -03 - 06 3- realodine end cap only VISUAL WELDING INSPECTION 21.0 QC9 Comment: VISUAL 09-03-060 INSPECT WORK TO CURRENT STEP 22.0 QC5 Comment: INSPECT WORK TO CURRENT STEP POWDER COATING Powder Coat Green Sandtex (Ref: 4.3.5.8) as per QSI 005 4.3 M OVEN TEMPERATURE: FINISH TIME: COAT/CHEMICAL CONVERSION Comment: INSPECT POWDER HAND FINISHING RESOURCE #1 HAND FINISHING 25.0 Comment: Hand Finish Wing Walk per Dwg D2812 and QSI 005 4.4 INSPECT POWDER COAT/CH CONVERSION 26.0 QC3 Comment: INSPEC COAT/CHEMICAL CONVERSION PACKAGING RESOURCE #1 27.0 PACKAGING 1 Comment: PACKAGING RESOURCE #1 Pick Assembly Kit

Form: rprocess

Page 4

Dart Aerospa	ice I	∟td
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W/O:		WORK ORDER CHANGES									
DATE	STEP	PROCEDURE CHANGE	Ву	Date	Qty	Approval Chief Eng / Prod Mgr	Approval QC Inspector				

Part No: D2812-044 UP PAR #: NA Fault Category: Prod Finishing NCR: (es) No DQA: Date: OR 104/22

Resolution: Re-work Disposition: Re-work QA: N/C Closed: Date: OR 104/22

NCR:	3598	We	ORK OR	DER NON-CONFORMANCE	E (NCR)			
		Description of NC		Corrective Action Section B			Annuarial	Approval
DATE	STEP	Section A	Initial Chief Eng	Action Description Chief Eng	Sign & Date /)	Verification Section C	Approval Chief Eng	QC Inspector
09-03:10	23.0	Photo were powder contect white, but no instructed!  K. C: Lack of otherwise to order	posiuje	Sund entire stepwith 320.  - pre-heration powder cont green per 10/5 dung.  M 18144 STERN	Date 1		Bosian	159310
1					U 40417			Slothe

•	uesday, 10/02/2009 2:25:34 PM Ilie Dawson	Process Sheet	
Custome	r: CU-DAR001 Dart Helicopters Service	OS Drawing Name: HELLACCESS SA	EP RH HEAVY DUTY
		D28/2-04-4 Part Number: D4126 <del>30012</del> -4	NY
Job Numbe	r: 45598	Part Number: D412630012-14/	
Job Number:			
Seq. #:	Machine Or Operation:	Description :	
28.0	D2012107	Clevis	
Com	ment: Qty.: 1.0000 Each(s)/Unit	Total: 1.0000 Each(s)	
	Clevis		•
29.0	D2022101	Spacer	
20.0			
Com	ment: Qty.: 2.0000 Each(s)/Unit	Tota : 2.0000 Each(s)	
	Spacer Batch:		
30.0	D2652	Bushing	
Com	ment: Qty.: 4.0000 Each(s)/Unit	Total: \4.0000 Each(9)	
	Bushing Batch:		
31.0	D2803042	Bracket Assembly	
Com	ment: Qty.: 1.0000 Each(s)/Unit	Total: 1.0000 Each(s)	
	Bracket Assembly Batch:		
32.0	D2804042	Bracket Assembly	
Com	ment: Qty.: 1.0000 Each(s)/Unit	Total: 1.0000 tach(s)	
	Bracket Assembly Batch:	\	
33.0	D2807041	Door prop	
Com	ment: Qty.: 2.0000 Each(s)/Unit	Total: 2.0000 Each(s)	
	Support Prop Batch:	\	
34.0	D28103	Strut	
Com	ment: Qty.: 1.0000 Each(s)/Unit	Total: 1.0000 Each(s)	
	Strut		
	Batch:		
		\	

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W/O:	<u> </u>		W	ORK ORDER CHANG	ES	<u>.</u>				
DATE	STEP	PR	OCEDURE CHA		Ву	Date	Qty	Approval Chief Eng / Prod Mgr		roval spector
							5		i.	
Part No	:	PAR #:	Fault Cate	gory:	NCR: Yes	No <b>DQ</b>	A:	Date:		
		olution:							i	
NCR:			WORK ORD	ER NON-CONFORMA	ANCE (NCR	)				
DATE	STEP	Description of NC		Corrective Action Section		Verific	cation	Approval	App	roval
	0.2.	Section A	Initial Chief Eng	Action Description Chief Eng	Sign & Date	Sect	ion C	Chief Eng		spector
										,

•	esday, 10/02/2009 2:25:34 PM ie Dawson	Process Sheet	
Customer	r: CU-DAR001 Dart Helicopters Sen	vices Drawing Name: HELI AG	CCESS STEP RH HEAVY DUTY
Job Number	r: 45598	Part Number: D41263	
Job Number:			
Seq. #:	Machine Or Operation:	Description	1:
35.0	D2813	Washer	
Comn	nent: Qty.: 3.0000 Each(s)/Unit	Total: 3.0000 Each(s)	
	Washer \ Batch:		
36.0	D2990042	Bracket Assembly RH	**
Comn	nent: Qty.: 1.0000 Each(s)/Unit	Total: 1.0000 Each(s)	
	Bracket Assembly LH  Batch:		
37.0	AN320A	Bolt	
_			
Comn	nent: Qty.: 2.0000 Each(s)/Unit	Total: 2.0000 Each(s)	
	Bolt Botch:		
38.0	Batch:	Bolt	
Comn	nent: Qty.: 1.0000 Each(s)/Unit	Total: \0000 Each(s)	
	Bolt Batch:	\	
39.0	AN816	Bolt	
Comn	nent: Qty.: 3.0000 Each(s)/Unit	: Total: 3.0000 Exach(s)	
	Bolt Batch:		
40.0	AN3108	Nut	
Comn	nent: Qty.: 3.0000 Each(s)/Unit	: Total : 3.0000 Each(s)	
	Nut Batch:		
41.0	MS24665285	Cotter Pins	
		•	
Comm	nent: Qty.: 3.0000 Each(s)/Uni Cotter Pins Batch:	: Total : 3.0000 Each(s)	

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W/O:			WC	RK ORDER CHANG	iES					
DATE	STEP	PRO	OCEDURE CHAI	NGE	Ву	Date	Qty	Approval Chief Eng / Prod Mgr	Approv QC Inspect	
							<u> </u>			
Part No	:	PAR #:	Fault Cate	gory:	_ NCR: Yes	No <b>DQ</b>	A:	Date: _		-
	Res	olution:	Disposition	າ:	_ QA: N/C CI	osed:		Date: _		-
NCR:			WORK ORDI	R NON-CONFORM	ANCE (NCF	₹)				
DATE	STEP	Description of NC Section A	Initial	Action Description	ion B	k Sect	cation ion C	Approval Chief Eng	Approva QC Inspec	<b>al</b>
			Chief Eng	Chief Eng	Date					
				P. 41						

Date: Tuesday, 10/02/2009 2:25:34 PM User: Julie Dawson **Process Sheet** Drawing Name: HELI ACCESS STEP RH HEAVY DUTY Customer: CU-DAR001 Dart Helicopters Services 7242 244 W Part Number: D4126300124 Job Number: 45598 Job Number: Description: Seq. #: Machine Or Operation: AN960JD10 Washer 42.0 Comment: Qty.: 4.0000 Each(s)/Unit Total: 4.0000 Each(s) Washer Batch: 43.0 AN960JD416 Washer Comment: Qty.: 1.0000 Each(s)/Unit Total: 1.0000 Each(s) Washer Batch: AN960JD816 1/2" washer, Alum 44.0 Comment: Qty.: 6.0000 Each(s)/Unit Total 6.0000 Each(s) 1/2" washer, Alum Batch: 45.0 MS21042L3 Comment: Qty.: Total: 4.0000 Fach(s 4.0000 Each(s)/Unit Nut Batch: MS21042L4 Nut 46.0 Comment: Qty.: 1.0000 Each(s)/Unit Total: 1.0000 Each(s) Nut Batch: 47.0 MS24693S280 Screw Comment: Qty.: 2.0000 Each(s)/Unit Total: 2.0000 Each(s) Screw Batch: SMALL & MEDIUM FAB RESOURCE 1 48.0 Comment: SMALL & MEDIUM FAB RESOURCE 1 Assemble as per Inn D412-630

#### **Dart Aerospace Ltd** W/O: **WORK ORDER CHANGES** Approval Chief Eng / Prod Mgr DATE **STEP** PROCEDURE CHANGE Qty Ву Date

				ll			
Part No:		PAR #:	Fault Category:	NCR: Yes No	DQA:	Date:	
	Resolution:		Disposition:	QA: N/C Close	ed:	Date:	

Approval QC Inspector

NCR: WORK ORDER NON-CONFORMANCE (NCR)									
_		Description of NC		Corrective Action Section E		Verification	A		1
DATE STEP	Section A	Initial Chief Eng	Action Description Chief Eng	Sign & Date	Section C	Approval Chief Eng	Appro QC Insp	pector	

NOTE: Date & initial all entries

ser: ` Julie	sday, 10/02/2009 2:25:34 PM Dawson	Process Sheet
Customer:	CU-DAR001 Dart Helicopters Services	Drawing Name: HELI ACCESS STEP RH HEAVY DUTY
Job Number:	45598	D281204444 Part Number: <del>P41263001214</del>
Job Number:		
Seq.#:	Machine Or Operation:	Description :
49.0	QC5	INSPECT WORK TO CURRENT STEP
	ent: INSPECT WORK TO CURRENT S	
50.0	PACKAGING 1	PACKAGING RESOURCE #1
Comme	ent: PACKAGING RESOURCE #1 Pick Packing Kit	
51.0	D2012107	Clevis
Comme	ent: Qty.: 1.0000 Each(s)/Unit To Clevis	tà : 1.0000 Each(s)
	Batch:	
52.0	D2022101	Spacer
Comme	* * * * * * * * * * * * * * * * * * * *	tal : 2.0000 Each(s)
	Spacer Batch:	\
53.0	D28061	Bushing
Comme	ent: Qty.: 4.0000 Each(s)/Unit To Bushing	tal: 4.0000 Each(s)
	Batch:	
54.0	D28063	Bushing
Comme	ent: Qty.: 2.0000 Each(s)/Unit To Bushing Batch:	tal : 2.0000 Each(s)
55.0	AN410A	Bolt
		4-1 · 1 0000 Foob(a)
Comme	ent: Qty.: 1.0000 Each(s)/Unit To Bolt Batch:	tal: 1.0000 Each(s)

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W/O:			WC	RK ORDER CHANGI	ES			
DATE	STEP	PRO	OCEDURE CHAI	NGE	Ву	Date Q	Approval Chief Eng / Prod Mgr	Approval QC Inspector
				-				
Part No		PAR #:						1
	Re	esolution:					Date: _	
NCR:			WORK ORD	ER NON-CONFORMA	NCE (NCF	R)		
DATE	STEP	Description of NC	Corrective Action Initial Action Descrip		on B	Verification		Approval
		Section A	Chief Eng	Action Description Chief Eng	Sign 8 Date	Section C	Chief Eng	QC Inspector

	sday, 10/02/2009 2:25:34 PM Bawson	Process Sheet
Customer:	CU-DAR001 Dart Helicopters Services	Drawing Name: HELLACCESS STEP RH HEAVY DUTY
oustomer.		D 2812 - 044 mg Part Number: D412630012 ttp
Job Number:	45598	Part Number: D412630012+110
Job Number:		
Seq. #:	Machine Or Operation:	Description :
56.0	AN415A	Bolt
Commo	ent: Qty.: 4.0000 Each(s)/Unit Total :  Bolt  Batch:	4.0000 Each(s)
57.0	AN515A	Bolt
	ent: Qty.: 2.0000 Each(s)/Unit Total :  Bolt  Batch:	
58.0	AN960JD416	Washer
Comme	ent: Qty.: 8.0000 Each(s)/Unit Total : Washer Batch:	8.0000 Each(s)
59.0	AN960JD516	Washer
Commo	ent: Qty.: 4.0000 Each(s)/Unit Total : Washer Batch:	4.0000 Each(s)
60.0	MS21042L4	Nut
Comme	ent: Qty.: 5.0000 Each(s)/Unit Total :  Nut  Batch:	
61.0	MS21042L5	Nut
Commo	ent: Qty.: 2.0000 Each(s)/Unit Total :  Nut  Batch:	2.0000 Each(s)
62.0	QC4	INSPECT 100% KITS FOR COMPLETENESS
Comme	ent: INSPECT 100% KITS FOR COMPLET	TENESS

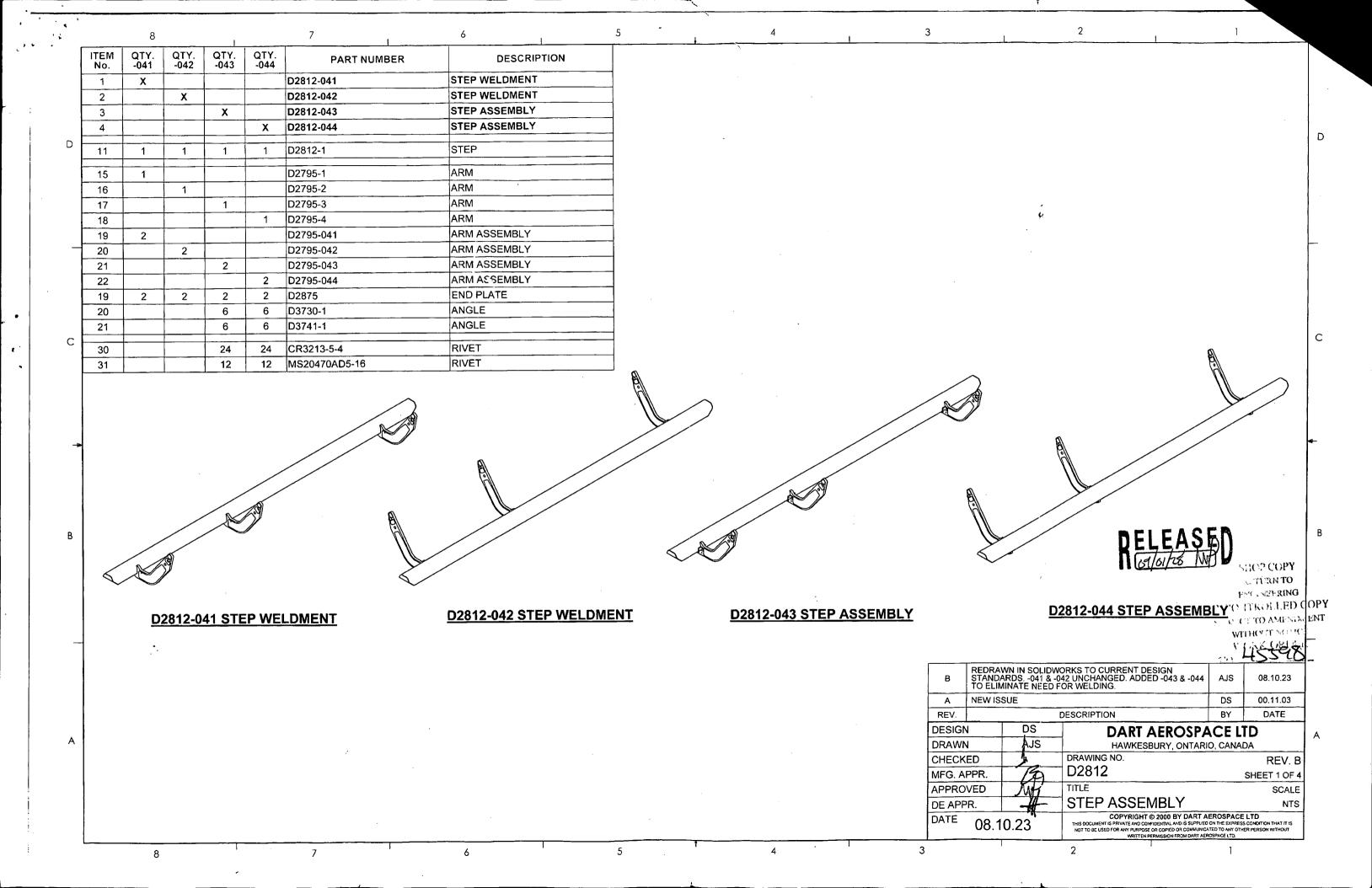
Dart Aerospac	e Ltd
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W/O:			WO	RK ORDER CHANG	ES					
DATE	STEP	PRO	Ву	Date	Qty	Approval Chief Eng / Prod Mgr		proval spector		
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		PAR #:								
	Re	solution:	Disposition: QA: N/C Closed: Date:							<u> </u>
NCR:			WORK ORDE	R NON-CONFORMA	NCE (NCR	R)				
DATE	STEP	Description of NC		on B	Verific	cation	Approval	Apr	proval	
	Section A		Initial Chief Eng	Action Description Chief Eng	Sign & Date	Secti	ion C	Chief Eng	QC in	spector
	į				:					

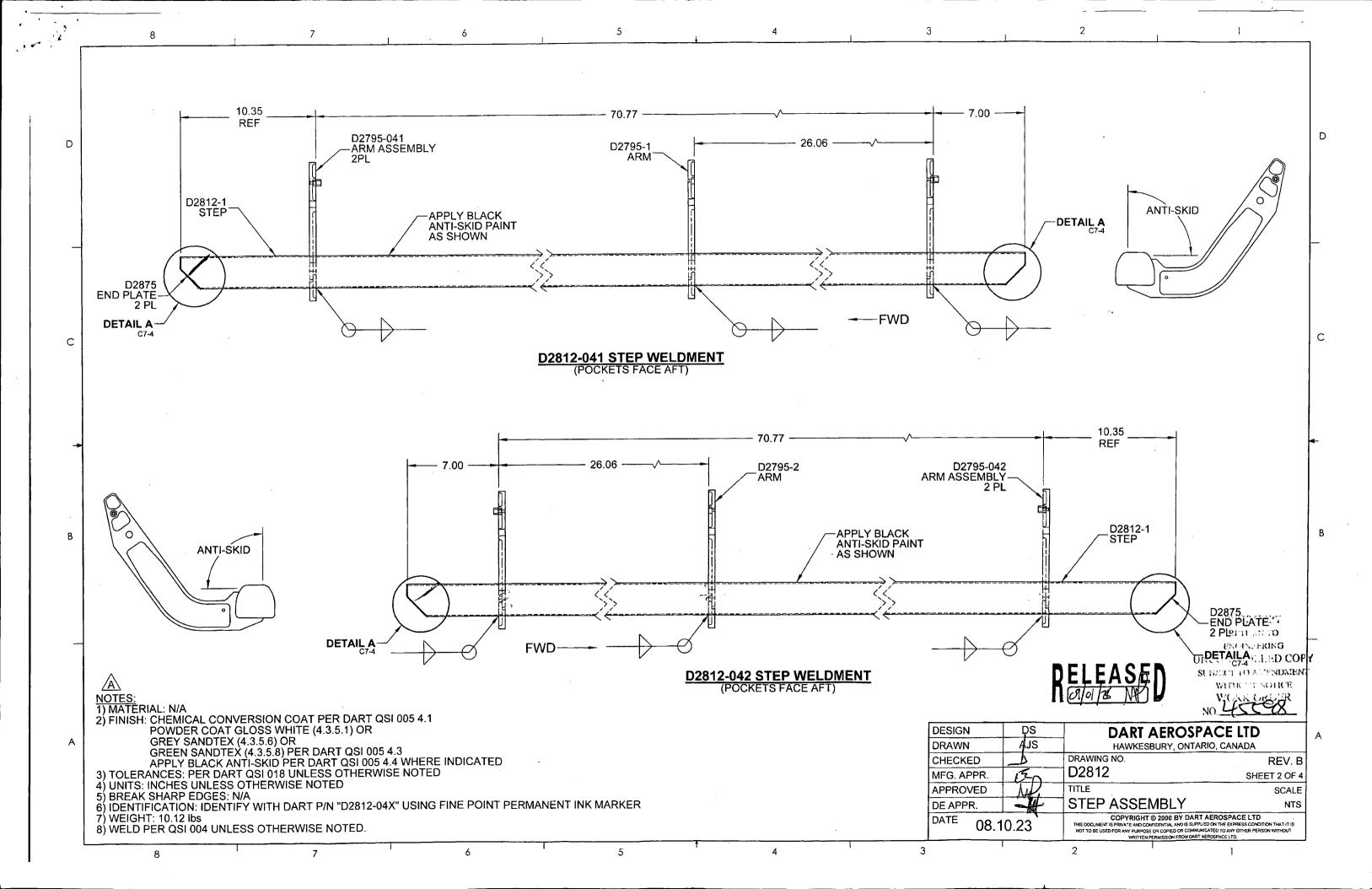
Date: Tuesday, 10/02/2009 2:25:34 PM User: Julie Dawson **Process Sheet** Drawing Name: HELI ACCESS STEP RH HEAVY DUTY Customer: CU-DAR001 Dart Helicopters Services D2812.044W Part Number: Q412630012 Job Number: 45598 Job Number: Seq. #: Description: **Machine Or Operation:** PACKAGING 1 PACKAGING RESOURCE #1 63.0 Comment: PACKAGING RESOURCE #1 Identify and pack for shipping as per PPP D412-630-012 Location: PPP Rev: FINAL INSPECTION/W/O RELEASE 64.0 Comment: FINAL INSPECTION/W/O RELEASE Job Completion a 29-04-15

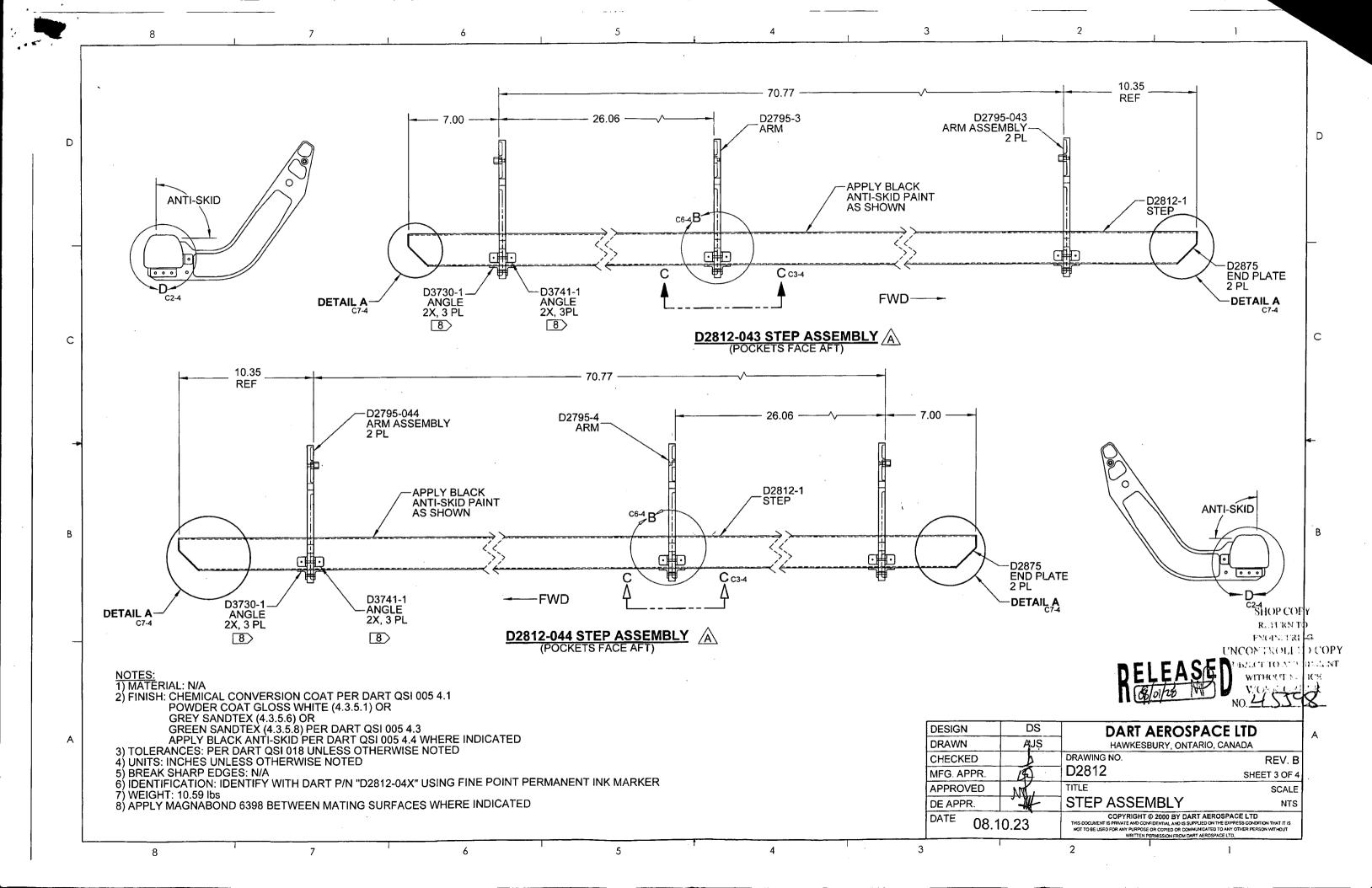
D	ar	t,	A	er	O	S	p	a	C	е	L	tc	1
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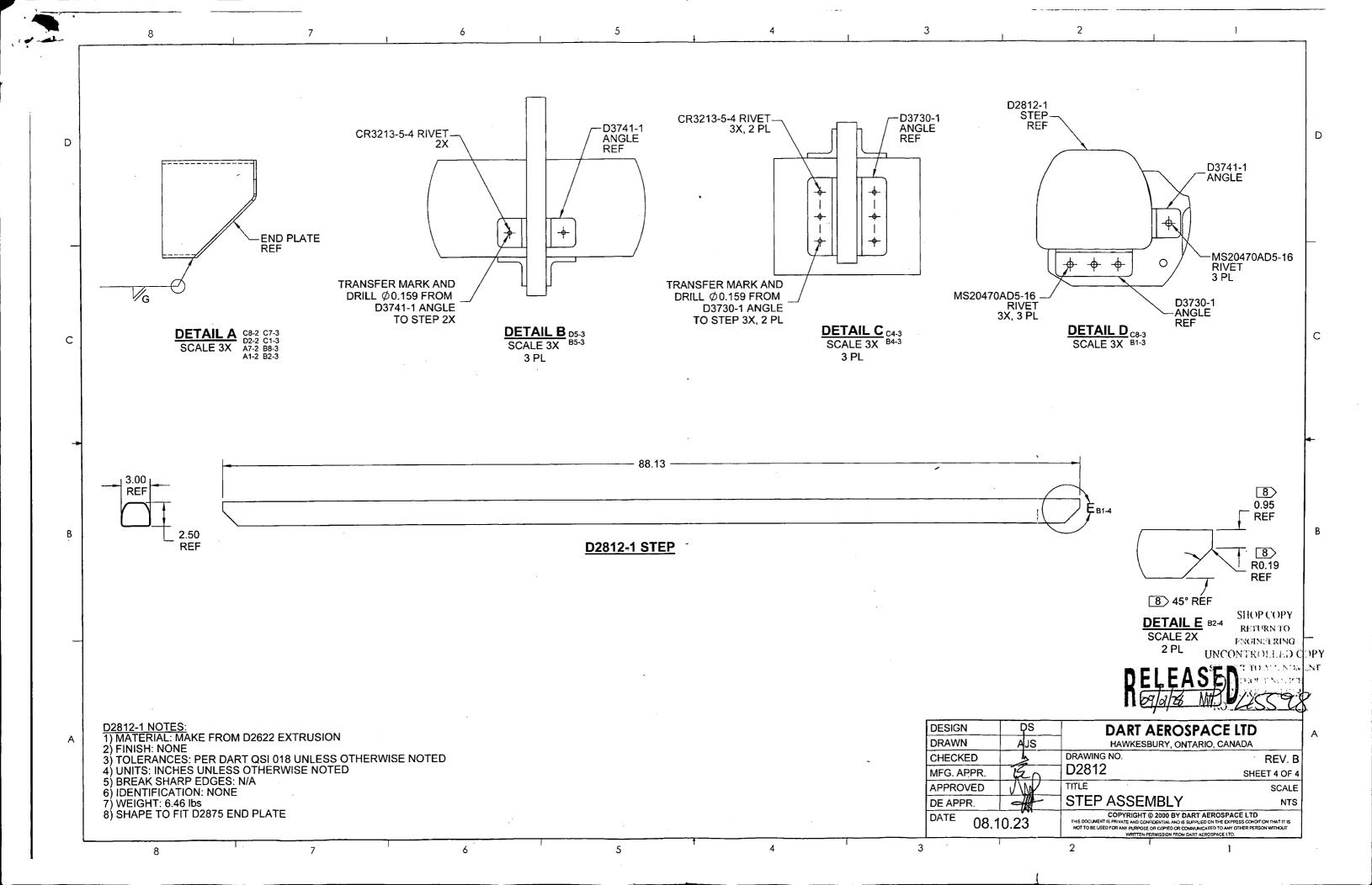
	-								1	ı
W/O: WORK ORDER CHANGES										
DATE	STEP	PRO	Ву	Date	Qty	Approval Chief Eng / Prod Mgr	Appr QC Insp	<b>oval</b> pector		
Part No:		PAR #:	Fault Cate	egory:	NCR: Yes	No <b>DQ</b>	A:	Date: _		
	Res	solution:	Disposition	on:	QA: N/C Closed: Date:					
NCR:			WORK ORD	ER NON-CONFORMA	NCE (NC	<b>?</b> )				
DATE	STEP	Description of NC	Initial	Corrective Action Section			cation	Approval	Appr	proval
-		Section A	Chief Eng	Action Description Chief Eng	Sign of Date		ion C	Chief Eng	QC Ins	pector
		·								



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### L Lacelle

From: Bill Beckett [bbeckett@dartaero.com]

Sent: March 12, 2009 7:24 AM

To: 'L Lacelle'

Subject: RE: Texas Aviaton Cancelled order / RE: 8009705

agreed

From: L Lacelle [mailto:llacelle@dartaero.com]

**Sent:** March 12, 2009 7:06 AM

To: 'Bill Beckett'

Subject: RE: Texas Aviaton Cancelled order / RE: 8009705

I could stock them as UP (unpainted) for now, then take them out if we ever sell them.

LL

From: Bill Beckett [mailto:bbeckett@dartaero.com]

Sent: March 11, 2009 4:49 PM

To: 'L Lacelle'

Subject: RE: Texas Aviaton Cancelled order / RE: 8009705

Linda.

can we leave them as is? I would rather not invest more \$\$ into these than we already have. Whatever we do will probably be wrong and we'll just have to re-work.

Bill

From: L Lacelle [mailto:llacelle@dartaero.com]

Sent: March 11, 2009 3:32 PM

To: 'Bill Beckett'

Subject: RE: Texas Aviaton Cancelled order / RE: 8009705

Want them painted white. grey or green to put in stock (drgw has all 3 colors)

LL

From: Bill Beckett [mailto:bbeckett@dartaero.com]

Sent: March 11, 2009 3:08 PM

To: 'Heather Mahon'

Cc: 'Shirley Hay'; 'Peggy McDonald'; 'L Lacelle'

Subject: RE: Texas Aviaton Cancelled order / RE: 8009705

Heather,

I agree with the 10%. This is basically a special order item.

Bill

From: Heather Mahon [mailto:heather@darths.com]

**Sent:** March 11, 2009 3:02 PM **To:** 'L Lacelle'; 'Bill Beckett'

Cc: 'Shirley Hay'; 'Peggy McDonald'

Subject: Texas Aviaton Cancelled order / RE: 8009705

Hi Linda,

After discussing this with Texas Aviation, they have advised that their customer will not require these Heli-Access Steps and to cancel the order.

Bill,

I would suggest that we charge Texas Aviation a 10% re-stocking fee in this situation.

Please advise how you wish to proceed. I await your reply

I wish you blue skies and calm winds!

Heather J. Mahon North American Sales Manager

## **DART** Helicopter Services, LLC

Tel: 1.613.632.3336 Tol: 1.800.556.4166 Fax: 1.613.632.4443 Cell: 1.613.796.5999 heather@darths.com

www.darthelicopterservices.com

From: L Lacelle [mailto:llacelle@dartaero.com]

**Sent:** March 11, 2009 12:46 PM **To:** 'Shirley Hay'; 'Heather Mahon'

**Subject:** RE: 8009705

yeah, she said she'd get back to me...see attached drwg, can be painted green, grey or white...This is why I asked.

LL

**From:** Shirley Hay [mailto:shirley@darths.com]

Sent: March 11, 2009 12:42 PM

To: L Lacelle

**Subject:** RE: 8009705

Well..... when Texas went back to the customer they have now decided to cancel the order. I think Heather had been talking to you about it.

# Shirley Hay Sales Associate

## **DART** Helicopter Services, LLC

From: L Lacelle [mailto:llacelle@dartaero.com]

Sent: March 11, 2009 12:31 PM

**To:** Heather Mahon **Cc:** Shirley Hay **Subject:** 8009705

Hi,

Any news on the color of the steps?

Thank You, Linda Lacelle Production Manager Dart Aerospace Ltd

## "We provide solutions"

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